

Leeann Leeds

From: environmental protection
Sent: 11 October 2017 12:20
To: Licensing Services; Anthony Garnett
Subject: Application for a Premises Licence and Consent of DPS Hengist Village Restaurant and Bar 7-9 High Street, Aylesford

Environmental Protection comments on the above licence application:

Due to the proximity and number of residential properties around these premises, I would object to the requested hours sought within this application.

Noise complaints received about these premises over the last 5-years are as follows:

04-Apr-14 – noise from emptying bottles into bottle bank at night.

14-Apr-14 – noise from early morning deliveries/collections.

19-May-14 – noise from amplified music.

10-Jun-14 – noise from an extractor fan.

02-Sep-15 – noise from an audible intruder alarm.

08-Apr-15 – noise from live and amplified music.

08-Apr-15 – noise from extractor fan and chiller units.

11-Nov-15 – noise from patrons leaving the premises.

20-May-16 – noise from extractor fan and external speakers.

03-Dec-16 – noise from live & recorded music and extractor fan (this case is still ongoing).

In light of the number of complaints received regarding live and/or amplified music, I would object to the requested end time for these activities of 02:00. I believe that this time would be likely to cause disturbance to residents in the locality. I would suggest an earlier end time of 23:00 for all music at the premises for Monday – Saturday; this would accord with the controls present in Planning Permission TM/14/00459/FL. I would also suggest that no live and/or amplified music be allowed on Sundays, as this is a day when residents in the locality would generally expect quieter activities.

I would also recommend that whenever Live and/or Amplified Music (including Karaoke or similar) is being played at the Licensed Premises, all doors and windows to the Licensed premises be kept closed to minimise the potential for disturbance from the activity. This would again accord with the controls present in Planning Permission TM/14/00459/FL.

I also have concerns over the sought after hours for Late Night Refreshment. I believe that the 02:00 end time sought may well give rise to justifiable complaint of nuisance due to both Patron noise and noise from the kitchen including the air extraction equipment. I would recommend that more appropriate end times of 00:00 Mon-Sat and 22:00 Sun be imposed. These would accord more closely with the Section 106 agreement entered into by virtue of Planning Permission 14/00459/FL. I would also ask that a Condition be imposed to require the extract fan to be switched off no later than 15-minutes after the last food order having been completed and in any event no later than 00:00 Mon-Sat and 22:00 Sun.

No Bottle Bins shall be emptied or filled between the hours of 20:00 and 10:00 to minimise the disturbance to residents in the locality.

I would request that the last admission to the premises in any event be 23:00 and that doors be closed after this time. Windows to the premises should also be kept securely closed to prevent noise from within the premises adversely affecting local residents.

Peter Thomason 19.9.17